



FEDERATION OF SBI PENSIONERS' ASSOCIATIONS

Regn. No. S/17025 of 1986 Under Societies Registration Act 1860 (Delhi)

ADMINISTRATIVE OFFICE, BENGALURU

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(All letters to be addressed to the General Secretary)

G.D. NADAF
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Ref No.FSBIPA/8/2025

Date: 16-01-2026

The Deputy General Manager
P & PMD Department
State Bank of India, Corporate Centre,
Madame Cama Road
MUMBAI 400021

Dear Sir,

SBI HEALTH ASSIST SCHEME – 2026–2027 – ENROLMENT & RENEWAL OUTREACH AND PENDING ISSUES

We thank the Bank for the announcement regarding the extension of the enrolment period under the SBI Health Assist Scheme – 2026–2027 up to 31.01.2026.

2. We appreciate the Bank's intent in providing this extended window and fully share the objective of reaching out to all Pensioners who are yet to enrol. The Federation is making its best efforts to create awareness and to extend all possible support to Pensioners, highlighting the importance of medical insurance at this stage of life and the improvements in the benefits available under the Scheme.

3. However, we should bring to your notice that **reaching non-member Pensioners** by us is, no doubt, a challenge; however, it is not insurmountable. We are making all-out efforts to reach them through available channels. In this context, we submit that outreach during the extended period would be significantly strengthened if Pension Paying Branches, being the primary touch points, are made an integral part of this mission. Providing branches with dashboard-based visibility of the Pensioners to whom pension is being disbursed will facilitate focused interaction, guidance, and enrolment support.

4. We also seek clarification on proposals presently **pending approval at the AO/ CC** level, along with indicative timelines for their disposal, so that consistent and accurate information can be conveyed to Pensioners. Timely clarity in this regard will help address concerns relating to approval status and continuity of coverage.

5. We assure you of the Federation's continued cooperation in this collective endeavour and remain committed to working closely with the Bank to ensure maximum coverage and confidence among the Pensioner community.

With Greetings,

Yours faithfully,

(G.D. NADAF)
General Secretary