

The General Secretary
Federation of SBI Pensioners' Associations
Administrative Office, Bengaluru
65, SBI LHO Buildings, St. Mark's Road
Bangalore – 560001

HR/P&PMD/SP/2026-27/20

Date: 16th April, 2026

Dear Sir,


MINUTES OF THE STRUCTURED MEETING
WITH FEDERATION OF STATE BANK OF INDIA PENSIONERS' ASSOCIATIONS
AT GANDHINAGAR ON 23rd FEBRUARY 2026

A Structured Meeting with the representatives of the Federation of SBI Pensioners' Associations (FSBIPA) was held at Gandhinagar on 23.02.2026.

2. In this connection, please find the minutes of the meeting attached as **Annexure-I**.
3. This is for your information, please.

Yours faithfully,


(Saurav Ghosh)
Deputy General Manager (P&PMD)



MINUTES OF THE STRUCTURED MEETING
WITH FEDERATION OF SBI PENSIONERS' ASSOCIATIONS (FSBIPA)
HELD AT GANDHINAGAR ON 23rd FEBRUARY MARCH, 2026

1. **Shri Saurav Ghosh, DGM (P&PMD)**, greeted all the participants. DMD(HR) & CDO, CGM, Gandhinagar Circle and CGM(HR).

2. **Shri Debyeet Mitra, GM (RP&PM)**, formally welcomed all the participants and mentioned that concerns received from the pensioners at Policy & Pensioners' Management Department, are being analysed to bring improvement in the processes involved in the facilities extended to the pensioners. He promised to extend all feasible support to the cause of pensioners.

3. **Shri Ponnambalam M, CGM (HR)**, while delivering the opening remarks, welcomed all the participants and mentioned that Gandhinagar has the privilege to have only GIFT city of the country. He further added as under:

- a) Today SBI is 4th largest organization in terms of market capitalization and one of the most profitable companies in the country.
- b) This meeting is one of the structured steps being undertaken by the Bank to understand your concerns and to take necessary steps to resolve them proactively
- c) Now Pensioners in the Bank are more than number of employees and to improve the process under SBI retirees Group Medical Policy, claims /cashless approvals from **one combined limit** has been implemented.
- d) The Bank has initiated the process of providing HRMS access to retirees under NPS and PF Optees (eABs).
- e) Requested the representatives from FSBIPA to provide operational support and guidance to the family of deceased pensioners for start of family pension and continuation of Retiree' Medclaim Policy.
- f) He concluded his speech by requesting that SBI is above all of us and we all should work together to see SBI among the top global Banks.

4. **Shri A.T. Thorat, Head (Legal) & CGM**, greeted all the participants and mentioned that Bank has always provided all the feasible support to the pensioners' matter within the purview of the SBI Act, 1955.

5. **Shri G. S. Rana, DMD(HR) & CDO**, while delivering the Keynote address, welcomed President of Federation Shri N. Radhakrishnan, General Secretary Shri G.D. Nadaf, CGM Gandhinagar Circle Shri Balaji Kumar Singhsamanta, CGM(HR) Shri Ponnambalam M. and all the members. He mentioned that our Bank is one of the largest profit-making companies in the country and also one of the most trusted Brand in the world. He further addressed the meeting as under:



- a) The Previous Structured Meeting for the F.Y. 2024-25 was held at Chandigarh on 10.03.2025 and the present meeting at Gandhinagar is for the F.Y. 2025-26.
- b) He shared the honorable Chairman's vision for the Bank as under:
 - i. Profit of the Bank to cross one lac crore by the F.Y. 2026-27
 - ii. Ranking in top 10 Global Banks by 2030
 - iii. Asset size of the Bank – 25 % of the India's economy by 2030
- c) Today pensioners' fraternity is more than employees in the Bank. Feedback from the pensioners on various products may be channelized in a structured way.
- d) Federation should also spread the message about various initiatives launched by the Bank for the welfare of pensioners. Our respected Chairman has extended best wishes to all the participants and with that he concluded his address.

6. **Shri N. Radhakrishnan, President of the Federation**, greeted and thanked DMD(HR) & CDO Shri G S Rana, CGM, Gandhinagar Circle, Shri Balaji Kumar Singhsamanta, CGM (HR) Shri Ponnambalam M, GM (RP&PM) Shri Debyeet Mitra and P&PM Department for holding the meeting at Gandhinagar. He acknowledged and thanked the Bank for the great hospitality and meticulous arrangements for the meeting. He specifically praised the '**SBI Tribute**' scheme and thanked the honorable Chairman sir for this great humane initiative. Some of the small unresolved issues are mentioned in the agenda points for Bank's consideration.

7. **Shri G.D. Nadaf, General Secretary of Federation**, greeted DMD(HR) & CDO Shri G S Rana, CGM, Gandhinagar Circle, Shri Balaji Kumar Singhsamanta, CGM (HR) Shri Ponnambalam M, GM (RP&PM) Shri Debyeet Mitra, DGM(P&PMD) Shri Saurav Ghosh, Officials from Corporate Centre & Gandhinagar Circle and all the participants. He requested that two structured meetings, accompanied by a small committee meeting in between, be held in the Financial Year. Bank pensioners meet may be conducted at LHO, AO and RBO level. He mentioned about agenda points of the meeting submitted to the Bank for consideration.

8. The meeting was concluded with vote of thanks extended by Shri Vikram Jha, DGM & Circle Development Officer, Gandhinagar Circle.

